

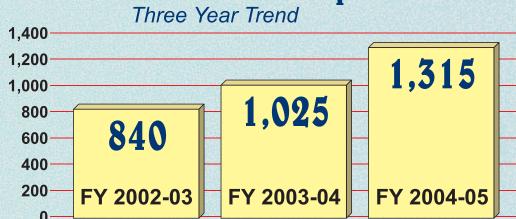
561 Complaints 497 -500 497 and 152 139 160 393 394 Foodborne 140 **Food Complaints** -300 120 Illness 91 88 100 84 80 Reports 60-Foodborne Illnesses

Lincoln's Problem Resolution Team (PRT) helped clean up this property decreasing any public health threats and removing an unsightly nuisance



Each year nuisance complaints increase, many of which pose a public health threat- whether it be a breeding site for mosquitoes or a harborage for rodents. The Department received 1,315 complaints this past year. The City of Lincoln has a new Action Center for logging, responding, and tracking complaints of all types. The Action Center can be accessed through the City's Web site, lincoln.ne.gov.

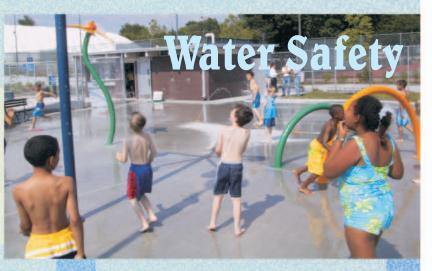
Solid Waste Nuisance Complaints



Food Safety

400

While the number of restaurants and food handlers continues to increase, the number of complaints and reports of food borne illnesses has steadily decreased. This very positive trend is due to every food establishment having a highly trained and knowledgeable Food Manager, assuring all food handlers are trained in basic food safety, and operating a comprehensive food safety program including inspections, consultations, and enforcement. All Health Department Food Safety efforts are guided by the Food Advisory Committee, which is made up of both food establishments operators and public members.



Assurance of safe water goes beyond the traditional emphasis on drinking water and includes recreational water safety.

Safety around pools was a major focus of the Department this past year. Special equipment was installed at the Woods Park Spray Pool to reduce health risks from recirculated water. A second education effort was directed at home owners and others to reduce the risk of drownings in family swimming pools. The program encouraged parents to fence off pools with a depth of over 18 inches as required by City Municipal Code.

